



Dear Valued Clients,

We know that the COVID-19 pandemic is causing unprecedented disruption and challenges to your operations. Resources are stretched thin. Our knowledge and more than 15 years of experience working with schools has placed our company in a unique position to manage these challenges and help everyone make it through this most trying time.

To help you protect buildings and deter crime, we are providing two weeks of 24/7 **no-cost Event Driven Remote Camera Monitoring** to all current clients. These services provide important piece of mind and, should an incident occur the District contact(s) will be notified immediately.

Event Driven Remote Camera Monitoring- What is it?

Event-based monitoring involves the monitoring of live camera feeds when there is a central station alarm from a building and triggers human review by operators at our Incident Awareness Center. If the operator determines the event is not a false alarm and/or requires further investigation, they will view cameras in real time, and decide what actions to take. In addition, during the course of each shift, our operators will randomly connect to the cameras at your district and see if there is activity occurring, observe and report via email and/or phone call to the District contacts in the event that there is anything amiss.

This service assists with the below in many cases.

- Deters criminal activity from trespassers, thieves and criminals before you suffer loss or damage
- Deters graffiti and property destruction
- Provides supplemental support for onsite guards and security
- Visual verification of crimes in progress to support quicker and more efficient police response time

Event Driven Monitoring Works with Existing Equipment and is easy to set up.

We will provide all documents for preparation and instruction for your IT Staff as well as donation letters for your Administrators if necessary to get services up and running quickly.

Basic IT requirements

- Provide External IP addresses for each DVR/NVR at a district
- Open a 10 Port Range per DVR/NVR- Preferably 9000-9010
- Create a rule on your firewall to allow our Command Center's public facing IP access for external viewing (we can provide this upon IT Staff reaching out to us)

We are committed to doing all we can and going even further to help you during this crisis. We can always be reached at **(516) 799-7061** or via email at info@intralogicsolutions.com



DIRECTIVES FOR EVENT DRIVEN VIDEO MONITORING

- Our team will call **911** for all criminal activity, vandalism, bodily harm to an individual seen on camera.
- Whenever the police are contacted, we will notify both the Superintendent/Central Office (first) and the Principal (or building contact/both) of the respective building listed below
- If we do not reach the primary contact by telephone in each chain, we will leave a message and then call the secondary Contact. Please let us know if e-mail is a preferred

	<u>Contact Name</u>	<u>Title</u>	<u>Phone</u>
1.			
2.			
3.			
4.			
5.			

For any other irregularities noted during an event-driven trigger, including, but not limited to altercations; vandalism; loitering; nuisance; power outage; unauthorized use of fields notify the primary Building District Contact (Listed Below) for each respective building by telephone. If none of the three contacts can be reached for a building, we will call the Facilities Director

Building District Contacts

Facility	Contact Name	Title	Phone

The client agrees that this lists the correct people to contact in the event that we are to communicate a situation to the District.

Client Signature- _____ Date: _____